



# UKG Community

Welcome to the  
UKG Community



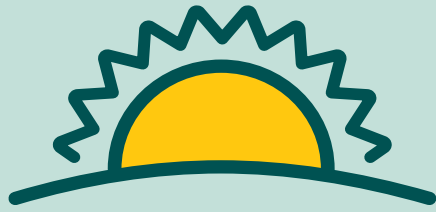
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# UKG Community



- Introducing UKG Community
- Access & Settings
- Find & Connect with Resources
- Influence to Make an Impact
- Get Help from the UKG Community
- UKG Community Resources



ÜKG Community

Welcome to the neighborhood!



# A neighborhood built on your suggestions

Easy to use and navigate

Engaging and interactive experience

Access to timely communication

Forums for connecting and collaborating

Ability to self-serve

Comprehensive search

Easy access to Community

One stop-shop

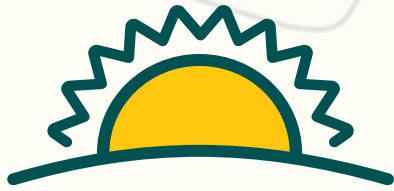


# What you'll find in the UKG Community

Everything you need to be successful with UKG is here!

- Find product learning and content
- Ask questions and connect with peers
- Enable notifications to stay informed
- Share and vote on Ideas
- Receive help from UKG





# UKG Community

## Access & Settings

# UKG Community Access Types



## Guest Access

- Public
- Doesn't require login
- View only
- Limited resources & features available
- Not personalized



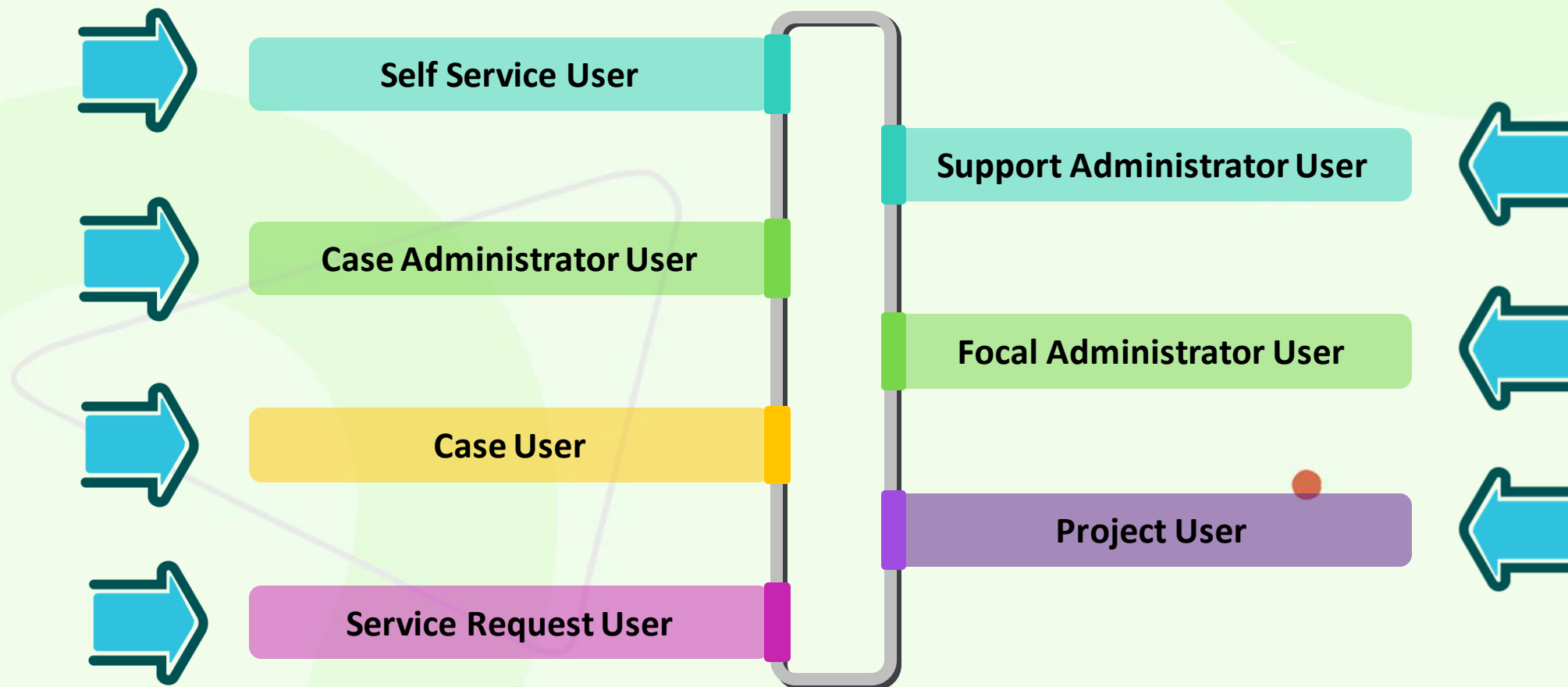
## Member Access

- Private
- Requires login
- View, engage, create contribute
- Full resources & features available
- Personalized

# Types of Member Access



# UKG Community



Support Administrators manage additional member access for.  
Please see the [UKG Community Access FAQ for Support Administrators](#) for further information.



# Get Set Up

## Manage profile, settings, and organization



### My Profile

- Update your:
  - Nickname
  - Time zone
  - Profile picture

### My Settings

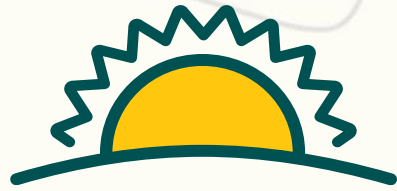
- Manage your:
  - Password
  - Profile visibility
  - Community notifications
  - UKG email preferences

### My Organization

- View and request access
- Contact and access management for Administrators

# DEMO: Access & Settings





UKG Community

**Find & Connect with Resources**

# Find Learning Resources



## On-the-Job

- Documentation
- Videos
- Knowledge Articles

## Social Learning

- Q&A, Discussion Groups
- Peer-to-Peer Webinars
- User Generated Content
- Product Learning Webinars

## Training

- Self-Paced Courses
- Instructor-Led Hands-On Courses

**Do you browse or search\*?**  
Both are great ways to find the resources you need.



\*University information not available through search

# Connect & Collaborate

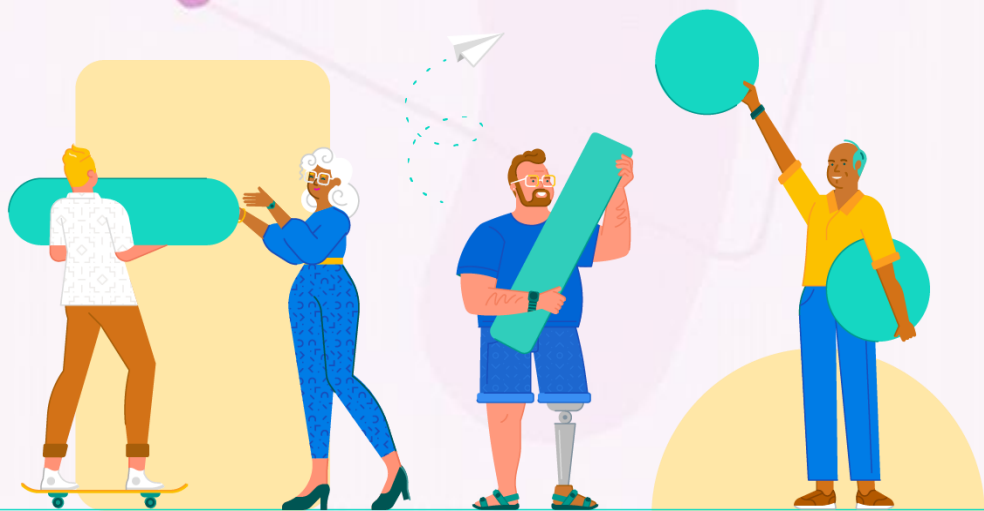


# UKG Community



# DEMO:

## Find & Connect with Resources





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**Influence to Make an Impact**

# Influence to Make an Impact:

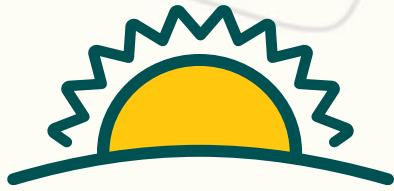
Products, Programs, Services & Colleagues





# DEMO: Influence to Make an Impact





# UKG Community

## Get Help

# Get Help in the UKG Community



## Self-Service

- Search
- Ask the Community
- Compliance & Audit Reports



## Support

- Create cases
- Manage cases
- Report on cases

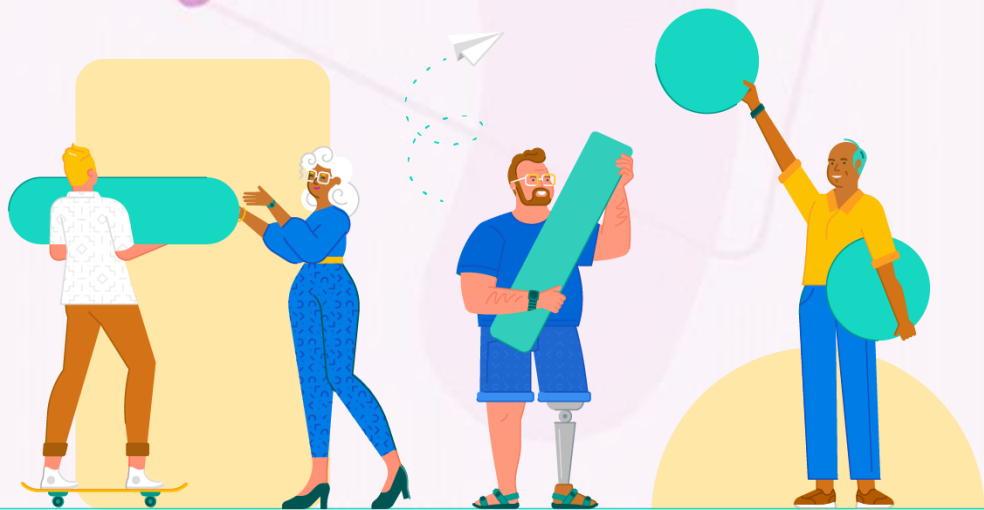


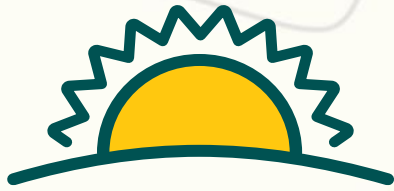
## Service Request

- Create service requests
- Manage service requests

# DEMO:

# Get Help in the UKG Community





UKG Community

Visit the Neighborhood



# The UKG Community will help you



**Learn**



**Grow**



**Innovate**

# Moving into to Neighborhood

## Log In & Resources

Log in to UKG Community

Access Community help resources

## Review Your Profile & Settings

Update nickname & profile picture

Manage notification settings

## Get Familiar

My Products

Explore the Learn product page

# Explore the Neighborhood

## Find Answers

Explore Search & filter

## Connect

Ask the Community

Engage in Group discussions

## Learn & Grow

Register for Events

Enroll in Training





# UKG Community



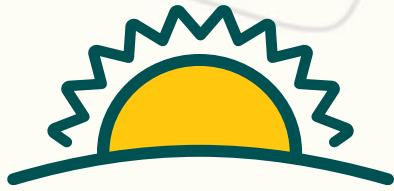
## Community Resources

### Community Help Resources (main navigation):

- Resource page includes:
  - Access & registration information
  - Community experience guides
  - Case creation & management guides

### UKG Community

- Join Groups: Community Home Base & UKG Community Announcements



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Thank you